

1 **MOORE CANINE CO., LLC**

2 **CLIENT INTAKE & TRAINING AGREEMENT**

3 **Private Dog Training Services Agreement** binding document between **Moore Canine Co.,**
4 **LLC** and the undersigned client

5 _____

6 **1. CLIENT INFORMATION**

7 **Client Name:** _____

8 **Phone:** _____ **Email:** _____

9 **Address:** _____

10 _____

11 **2. EMERGENCY CONTACTS**

12 **Primary Emergency Contact Name:** _____

13 **Primary Emergency Contact Phone:** _____

14 **Secondary Emergency Contact Name:** _____

15 **Secondary Emergency Contact Phone:** _____

16 **3. DOG INFORMATION**

17 **Dog Name:** _____

18 **Breed:** _____ **Age:** _____ **Weight:** _____

19 **Sex:** Male Female Neutered Spayed

20 **4. Veterinarian Information**

21 **Clinic:** _____

22 **Veterinarian Name:** _____

23 **Phone:** _____

24 _____

25 5. SERVICES

26 Trainer agrees to provide private, one-on-one dog training services. Sessions may take
27 place in the Client’s home, Trainer-approved public locations, or other agreed
28 environments. Training includes obedience, behavior modification, structure, and handler
29 education.

30 Trainer does **not** guarantee specific results. Outcomes depend on consistency,
31 environment, genetics, and handler compliance.

32 _____

33 6. CLIENT RESPONSIBILITIES

34 Client agrees to:

- 35 • Provide truthful disclosure of the dog’s behavioral history, including aggression,
36 bites, medical issues, and prior training
- 37 • Follow Trainer instructions and training plans
- 38 • Maintain control of the dog at all times
- 39 • Use only equipment approved by Trainer
- 40 • Practice **safe, humane, Trainer-approved techniques** at all times

41 7. ZERO-TOLERANCE POLICY FOR ABUSE

42 Moore Canine Co., LLC maintains a **STRICT zero-tolerance policy** for abuse, neglect,
43 intimidation, or unsafe handling of any dog.

44 This policy applies equally to **all clients, handlers, trainers, contractors, and staff**
45 involved in training services.

46 Any evidence or suspicion of abusive conduct—including improper tool use, excessive
47 force, or disregard for the dog’s welfare—will result in **immediate termination of services**
48 with no refund and may be reported to the appropriate authorities.

49 _____

50 8. HEALTH & VACCINATIONS

51 Client confirms the dog is in good health and up to date on vaccinations as required by law.
52 Trainer must be notified of any illness, injury, or regression prior to sessions.

53 Trainer reserves the right to refuse or discontinue services for safety concerns.

54 _____

55 9. FEES & PAYMENT

56 Payment is due **in full** prior to or at the first session unless otherwise agreed in writing.

57 Packages are non-transferable between dogs or handlers. All sales are **final**.

58 10. PAYMENT DETAILS

59 **Training Package / Services:** _____

60 **Total Training Cost:** \$ _____

61 **Equipment Provided or Purchased (if any):**

62 _____

63 **Equipment Cost:** \$ _____

64 **Additional Fees (if any):** \$ _____

65 **TOTAL AMOUNT DUE:** \$ _____ **Client Initials:** _____

66 **Payment Method:** Cash Card Invoice Other: _____

67 **Payment Status:** Paid in Full Deposit Pending

68 _____

69 11. CANCELLATION & RESCHEDULING

70 • A minimum of **24 hours notice** is required to cancel or reschedule.

71 • Late cancellations and no-shows are charged in full.

72 • Trainer cancellations due to emergencies will be rescheduled.

73 • **Trainer agrees to make every reasonable and good-faith effort to maintain**
74 **scheduled sessions** and minimize disruptions whenever possible.

75 _____

76 12. E-COLLAR TRAINING REQUIREMENTS

77 **Client Initials Required:** _____

78 • **No e-collar may be used** on the dog at any time while working with Moore Canine
79 Co., LLC unless explicitly instructed and approved by Trainer.

80 • Unauthorized use of an e-collar constitutes a **material breach** of this Packet and
81 may result in immediate termination without refund.

82 • Client must complete all prerequisite homework before any e-collar introduction.

- 83 • Client must submit **video proof of homework and progress** when requested.
84 • Trainer reserves **sole discretion** to delay, modify, or deny e-collar introduction.
-

86 **7. HOMEWORK & VIDEO COMPLIANCE**

- 87 • Client agrees to complete all assigned homework between sessions.
88 • Client must submit requested videos demonstrating homework completion and
89 personal training sessions.
90 • Failure to submit required videos may result in **immediate cancellation** of training
91 services without refund.
-

93 **8. LIABILITY & ASSUMPTION OF RISK**

94 Client understands that dog training involves inherent risks. Client assumes all risk and
95 releases Moore Canine Co., LLC from liability for injury, damage, or loss caused by the dog.

96 Client is responsible for all damages or injuries caused by their dog.

98 **9. TERMINATION OF SERVICES**

99 Trainer may terminate services immediately due to:

- 100 • Unsafe behavior by dog or handler
101 • Failure to follow training instructions
102 • Unauthorized e-collar use
103 • Failure to complete homework or submit required videos
104 • Non-payment or repeated cancellations

105 Termination does not entitle Client to a refund.

107 **10. GOVERNING LAW**

108 This Packet shall be governed by the laws of the state in which services are provided.

109

110 **CLIENT ACKNOWLEDGMENT & SIGNATURE**

111 By signing below, Client acknowledges and agrees that:

- 112 • All blanks in this Packet have been completed truthfully and accurately
- 113 • Pricing, equipment, and policies have been reviewed and understood
- 114 • Initials placed throughout this Packet indicate specific acknowledgment of those
- 115 terms

116 Client understands that this Packet is a **binding legal agreement**.

117 **Client Name:** _____

118 **Signature:** _____

119 **Date:** _____

120 _____

121 **TRAINER AUTHORIZATION**

122 **Moore Canine Co., LLC**

123 **Authorized Representative:** Alexis Bissett, Head Trainer

124 **Signature:** _____

125 **Date:** _____