

1 MOORE CANINE CO., LLC

2 BOARD & TRAIN PROGRAM

3 FULL CLIENT INTAKE PACKET & TRAINING AGREEMENT

4 **This Intake Packet must be completed in full prior to acceptance into any Board &**  
5 **Train Program. Failure to provide truthful, complete, and accurate information may**  
6 **result in refusal of service or immediate termination without refund.**

7 \_\_\_\_\_

8 1. CLIENT INFORMATION

9 **Client Full Legal Name:** \_\_\_\_\_

10 **Phone Number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

11 **Home Address:** \_\_\_\_\_

12 **City / State / Zip:** \_\_\_\_\_

13 \_\_\_\_\_

14 2. EMERGENCY CONTACTS (BOTH REQUIRED)

15 **Primary Emergency Contact**

16 **Name:** \_\_\_\_\_

17 **Relationship:** \_\_\_\_\_

18 **Phone Number:** \_\_\_\_\_

19  Authorized to make decisions if Client is unreachable.

20 **Secondary Emergency Contact**

21 **Name:** \_\_\_\_\_

22 **Relationship:** \_\_\_\_\_

23 **Phone Number:** \_\_\_\_\_

24  Authorized to make decisions if Client is unreachable.

25 \_\_\_\_\_

26 **3. DOG INFORMATION**

27 **Dog Name:** \_\_\_\_\_

28 **Breed:** \_\_\_\_\_

29 **Age:** \_\_\_\_\_ **Sex:**  Male  Female **Altered:**  Yes  No

30 **Weight:** \_\_\_\_\_

31 **Color / Markings:** \_\_\_\_\_

32 **Microchip Number (if applicable):** \_\_\_\_\_

33 \_\_\_\_\_

34 **4. VETERINARY INFORMATION**

35 **Veterinary Clinic Name:** \_\_\_\_\_

36 **Veterinarian Name:** \_\_\_\_\_

37 **Clinic Phone Number:** \_\_\_\_\_

38  I authorize Moore Canine Co., LLC to seek veterinary treatment as necessary. I  
39 understand all veterinary expenses are my responsibility.

40 \_\_\_\_\_

41 **5. HEALTH & VACCINATION DISCLOSURE**

42  Rabies (current)  DHPP (current)  Bordetella (current)

43 **Date of Last Vaccinations:** \_\_\_\_\_

44 **List all medical conditions, injuries, allergies, or medications:**

45 \_\_\_\_\_

46 \_\_\_\_\_

47  I confirm my dog is free of contagious illness at the time of intake.

48

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49 **6. BEHAVIORAL HISTORY – FULL DISCLOSURE REQUIRED**

50 Check all that apply:

- 51  Human aggression
- 52  Dog aggression
- 53  Resource guarding
- 54  Reactivity
- 55  Anxiety
- 56  Bite history
- 57  Escape artist
- 58  Destructive behavior
- 59  Excessive barking
- 60  Fear-based behaviors
- 61  Other: \_\_\_\_\_

62 **Has your dog ever bitten or attempted to bite a human or animal?**  Yes  No

63 If yes, provide full details (dates, severity, medical involvement):

64 \_\_\_\_\_

65 \_\_\_\_\_

66  I acknowledge that failure to disclose behavioral issues or bite history voids all liability  
67 protections and may result in immediate termination of services.

68 \_\_\_\_\_

69 **7. PROGRAM DETAILS**

70 **Selected Program Length:** \_\_\_\_\_

71 **Drop-Off Date:** \_\_\_\_\_ **Pick-Up Date:** \_\_\_\_\_

72 \_\_\_\_\_

73 **8. PRIMARY TRAINING GOALS**

74 Check all that apply:

- 75  Basic obedience foundations
- 76  Leash manners / pulling
- 77  Recall

- 78  Reactivity reduction
- 79  Impulse control
- 80  Behavior modification
- 81  Confidence building
- 82  Household manners
- 83  Other:

84 \_\_\_\_\_

85 \_\_\_\_\_

## 86 9. CLIENT RESPONSIBILITIES (INITIAL EACH)

- 87 \_\_\_\_\_ I have provided complete and truthful information regarding my dog.
- 88 \_\_\_\_\_ I agree to follow all training, handling, and equipment instructions exactly.
- 89 \_\_\_\_\_ I understand results depend heavily on my consistency and follow-through.
- 90 \_\_\_\_\_ I agree to attend required transfer or education sessions when applicable.
- 91 \_\_\_\_\_ I understand failure to comply may result in termination without refund.

92 \_\_\_\_\_

## 93 10. ZERO-TOLERANCE POLICY FOR ABUSE

94 Moore Canine Co., LLC maintains a zero-tolerance policy for abuse, threats, harassment,  
95 or intimidation toward staff or animals.

- 96 \_\_\_\_\_ Initial acknowledging immediate termination without refund for violations.

97 \_\_\_\_\_

## 98 11. E-COLLAR TRAINING

99 Full e-collar training disclosures, acknowledgments, and assumption of risk are contained  
100 in a separate E-Collar Training Packet attached to this Intake Packet and incorporated by  
101 reference if e-collar is training is selected.

- 102 • Client agrees that **NO** electronic or electric training device of any kind may be used  
103 during the duration of training unless expressly authorized, introduced, and  
104 instructed by Moore Canine Co., LLC.
- 105 • This includes, but is not limited to: e-collars, remote collars, electric  
106 containment/fence systems, GPS collars, vibration collars, and tone-based collars.

- 107 • Any unauthorized use of an electronic or electric collar constitutes a material  
108 breach of this agreement.
- 109 • Such a breach will result in immediate termination of the contract without refund.
- 110 • **Client Initials:** \_\_\_\_\_

111 **12. PRIOR E-COLLAR USE DISCLOSURE**

112 Client agrees to the following:

- 113 • All prior and current use of any electronic training or containment device has been  
114 fully and accurately disclosed, including but not limited to electronic collars,  
115 vibration or tone devices, remote trainers, electric fencing systems, and GPS-based  
116 containment systems (e.g., Halo).
- 117 • Disclosure includes the type of device used, duration and frequency of use, and any  
118 known adverse reactions, behavioral changes, confusion, fear responses, or  
119 training fallout.
- 120 • Client understands that failure to disclose complete and truthful information may  
121 negatively impact training outcomes.
- 122 • Client release Moore Canine Co., LLC from liability for behavioral or training  
123 complications arising from undisclosed, inaccurate, or improper prior device use.
- 124 • Moore Canine Co., LLC reserves the right to modify or refuse training services based  
125 on disclosed or discovered information.

126 **Provide details of ANY remote collar use (tone, electric, vibrate, GPS):**

127 \_\_\_\_\_

128 \_\_\_\_\_

129 \_\_\_\_\_

130 \_\_\_\_\_

131 \_\_\_\_\_

132 \_\_\_\_\_

133 **Client Initials:** \_\_\_\_\_

134 \_\_\_\_\_

135 **13. HOMEWORK & VIDEO COMPLIANCE**

136 \_\_\_\_\_ I agree to complete assigned homework.

137 \_\_\_\_\_ I agree to submit requested videos or follow-up proof when required.

138 \_\_\_\_\_

139 **14. TRAINING EQUIPMENT AGREEMENT**

140 Training equipment may include, but is not limited to, leashes, collars, slip leads, prong  
141 collars, martingales, place beds, muzzles, long lines, and other tools deemed necessary  
142 for safe and effective training.

143 Moore Canine Co., LLC retains sole discretion to determine what equipment is required  
144 based on the dog’s needs, behavior, safety considerations, and training plan.

- 145 • Any training equipment **required by the Trainer** that must be ordered or purchased  
146 specifically for the dog will be **paid for by the Client**.
- 147 • **Typical equipment costs range from \$40–\$100**, depending on the dog and training  
148 needs. **This range does not include electronic collars (e-collars)**, which are  
149 addressed in a separate packet.
- 150 • Equipment costs will be disclosed to the Client prior to ordering whenever  
151 reasonably possible.
- 152 • All purchased equipment is **non-refundable**.

153 **No Refusal of Required Equipment:** Client understands and agrees that refusal to  
154 approve or pay for required training equipment constitutes noncompliance and may result  
155 in **modification, suspension, or termination of services without refund**, at the sole  
156 discretion of Moore Canine Co., LLC.

157 Once equipment has been ordered or issued, responsibility transfers to the Client. Lost,  
158 damaged, or destroyed equipment will be billed at **full replacement cost**.

159 Improper, abusive, or unauthorized use of training equipment voids trainer support and  
160 releases Moore Canine Co., LLC from liability.

161 Client Initials: \_\_\_\_\_

162 \_\_\_\_\_

163 **15. FEES & PAYMENT DETAILS**

164 **Total Program Cost:** \$ \_\_\_\_\_

165 **Deposit Paid:** \$ \_\_\_\_\_ **Date:** \_\_\_\_\_

166 **Remaining Balance:** \$ \_\_\_\_\_

167 **Payment Method:**  Cash  Card  Other: \_\_\_\_\_

168  I understand all payments are non-refundable once signed

169 \_\_\_\_\_

## 170 16. CANCELLATION & RESCHEDULING (INTIAL EACH)

171 \_\_\_\_\_ Dates may be transferred only until this agreement is signed.

172 \_\_\_\_\_ One (1) reschedule may be granted after signing.

173 \_\_\_\_\_ Two (2) cancellations result in forfeiture of future services with Moore Canine Co.

174 \_\_\_\_\_

## 175 17. ABANDONMENT POLICY – (INITIAL)

176 \_\_\_\_\_ I understand that after seven (7) consecutive days of zero communication, my dog  
177 will be considered abandoned and ownership will transfer to Moore Canine Co., LLC.

178 \_\_\_\_\_

## 179 18. NO GUARANTEES ACKNOWLEDGMENT

180  I understand there are no guarantees of training success and that dogs are animals, not  
181 machines.

182 \_\_\_\_\_

## 183 19. LIABILITY & ASSUMPTION OF RISK

184  I voluntarily assume all risks associated with dog training and boarding, including injury,  
185 illness, escape, or behavioral incidents.

186 \_\_\_\_\_

## 187 20. TERMINATION OF SERVICES

188 Moore Canine Co., LLC may terminate services at any time due to safety concerns,  
189 dishonesty, noncompliance, or welfare considerations without refund.

190 \_\_\_\_\_

191 **21. MEDIA RELEASE & CONTENT OWNERSHIP**

192 Client grants Moore Canine Co., LLC the irrevocable right and permission to photograph,  
193 record, and use the dog’s name, likeness, image, voice, and training footage in any media  
194 format for lawful business purposes including education, marketing, advertising, and  
195 social media.

196 Client understands and agrees that all media content created during training is the sole  
197 property of Moore Canine Co., LLC, and no compensation will be provided.

198  Client initials acknowledging media release: \_\_\_\_\_

199 \_\_\_\_\_

200 **22. GOVERNING LAW**

201 This Agreement shall be governed by the laws of the state in which Moore Canine Co., LLC  
202 operates.

203 \_\_\_\_\_

204 **23. CLIENT ACKNOWLEDGMENT & SIGNATURE**

205 I affirm that all information provided is truthful and complete and that I agree to all policies  
206 contained in this Intake Packet.

207 **Client Printed Name:** \_\_\_\_\_

208 **Client Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

209 \_\_\_\_\_

210 **24. TRAINER AUTHORIZATION**

211 **Moore Canine Co., LLC Representative:** Alexis Bissett

212 **Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_